



# Warranty

## Checklist

### Warranty

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- 1.** Thank you for your interest in the products and services of Libre Line.
- 2.** This Limited Warranty applies to physical goods, and only for physical goods, purchased from LibreLine storefront in Amazon.com website **only**. We currently do not authorized any other seller to sell our product on our behalf.

### What does this limited warranty cover?

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- 1.** This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period. Warranty does not cover wear and tear (includes but is not limited to) 1. Any damage caused by the sun, rain or other outdoor environmental conditions. 2. Damage caused by accidents 3. Excessive wear and tear.
- 2.** During the Warranty Period, LibreLine will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.
- 3.** Both our warranty and satisfaction policy are valid for the original purchaser only.

### What will we do to correct problems?

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- 1.** LibreLine will either repair the Product at no charge, using new or refurbished replacement parts or replace the defective product with a new product. This will be evaluated on an individual case by case basis and replacements will be issued at Libreline's discretion.

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- 2.** If the existing defective product can't be replaced due to no stock, existing model is no longer in production, LibreLine can offer the customer a current and similar model or product.
- 3.** Defective products cannot be returned for a refund after 30 days from the date of your purchase.
- 4.** If the defective product needed to be returned *within* 30 days, the customer is required to contact Amazon regarding the replacement or refund policy.

## How long does the coverage last?

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- 1.** The Warranty Period for Physical Goods [13 inch wall clock (Model # libreline13clockbk), 12 inch children wall clock (Model # libreline12clocksch)] purchased from LibreLine is 12 months from the date of purchase unless stated by.

## What does this limited warranty not cover?

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- 1.** This Limited Warranty does not cover any problem that is caused by:
  - conditions, malfunctions or damage not resulting from defects in material or workmanship
  - in LibreLine's opinion, has been improperly repaired or altered in any way, or which has been subjected to abuse or accident, or has been set up in adverse conditions (for example, near a source of excessive heat or moisture).
  - No other guarantees are either expressed or implied.

## What do you have to do?

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- 1.** Please register your product information on our website. <http://www.libreline.com>
- 2.** To obtain warranty service, you **must first** contact us to determine the problem and our support team will determine the most appropriate solution for you. Libreline must be provided with a full description of the defect(s) and photographic evidence of the defect(s). The order ID must also be provided.

## WARRANTY

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Libre Line disclaims any liability for incidental or consequential damages arising out of breach of this warranty or any implied warranty. Implied warranties on this product shall be in effect for the duration of the warranty set forth above and thereafter, there shall be no warranties, express or implied, (including merchantability or fitness for any particular purpose), on this product.

Some states do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary by state to state.

All warranties are null and void if product is purchased from an UNAUTHORIZED Internet dealer. At this time Amazon is the authorized internet fulfillment dealer.

If you require technical support, please email to [customerservice@libreline.com](mailto:customerservice@libreline.com)

[www.libreline.com](http://www.libreline.com)